

# ANNUAL REPORT TO THE COMMUNITY

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2021

# FROM THE CEO

As we kick off the new year, I look forward to the exciting new challenges and opportunities that await us as we carry out our passion for making a positive impact in the lives of those we serve. Now more than ever, our community recognizes and acknowledges the importance of timely access to quality Early Learning and Behavioral Health Care.

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Here at Child Focus, we have been answering the call to help for over 40 years whether it's children needing a "head start", families needing a lift out of poverty or individuals needing help for addiction and mental health challenges.

**Our mission remains steadfast and our results, life-changing.** This year, we will impact more community members than ever before with the implementation of our SAMHSA expansion grant, our Strong Families program and the addition of new Head Start locations in the community. I am so proud of the work we do and look forward to continuing our collective journey in 2022.

Sincerely,



Pamela Lindeman  
CEO



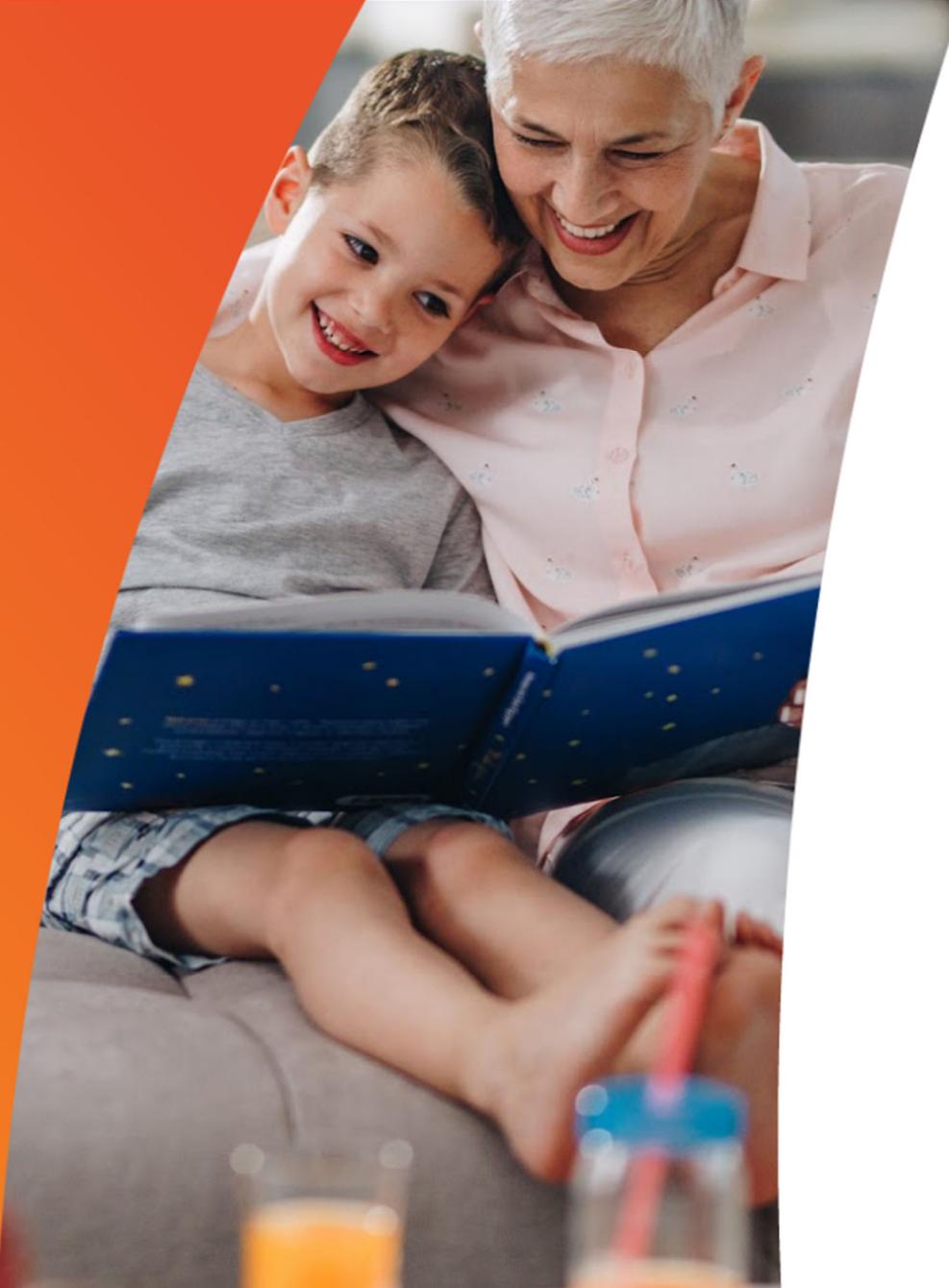
# EARLY LEARNING



*We ensure  
kids thrive at home  
and in school.*

*"They not only helped my  
child but they helped me  
as a parent, getting back  
to school and graduated.  
I'm so grateful. My son has  
learned so much. Thank  
you for all your hard work."*

*"The children really  
flourish under your care."*





### Family Engagement

**80%** of fathers/father figures were engaged in their child's developmental experience.  
**98%** of families received services/referrals to promote family outcomes, such as crisis intervention, housing, financial, mental health, ESL training, health and nutrition.



### Teacher Qualifications

**76%** of teachers have a bachelor's degree.  
**95%** of classrooms exceed national benchmarks of quality teacher-child interactions.  
**100%** of classrooms are highly rate by Step Up to Quality.



### Kindergarten Readiness

Rising Kindergartens showed improvement in all developmental areas from fall to spring and are ready to succeed in school, meaning they are physically healthy, interact well with other children and adults and have mastered milestones.



### Enrollment

We served **589 children** ages birth to five in Early Head Start and Head Start.  
Our average monthly attendance was **89%** for Head Start and **91%** for Early Head Start.



### Workforce Development

We served **96 adults** by helping get first-time jobs or providing training to increase job employability and advancement.



### Child Health

**86%** of children received a physical exam.  
**56%** of children received a dental exam.  
**90%** of children were up to date on immunizations.  
**91%** of children had health insurance.



### Symptom Reduction

**95% of youth** reported mental health services helped and the most common areas of improvement identified were feelings, anger, worries, behavior at school and home and sadness.



### Improved Functioning

**84%-100%** of the time, consumers reported behavioral health services were effective in decreasing symptoms or increasing functioning.



### Symptom Prevention

**3,408 students** participated in prevention services in 91 preschools and schools as well as hundreds of homes and community locations.



### Life-Saving Support

**3,581 Crisis Hotline calls** were received and callers were provided life-saving interventions, resources and support, a 29% increase in calls from last year.



### Building Skills

**1,243 professionals and community members** received trainings on topics including child abuse prevention, trauma-informed care, suicide prevention and industry best practices.



### Foster Care & Adoption

**100% of children** in care were satisfied with their foster home placement, evidenced passing grades and met school attendance requirements.

# BEHAVIORAL HEALTH



*Families are strong  
and resilient.*

*"Child Focus worked with me to identify irrational fears and thoughts about myself and the world around me. They have helped me build my self-confidence and I can handle my struggles."*

*"I always appreciate the excellent communication and flexibility regarding shared clients!"*







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